

Quality Policy

Ward & Burke (Ward & Burke Group Ltd. and Ward & Burke Construction Ltd.) is committed to providing a quality service to its clients, on time, and at competitive prices.

The organisation is also committed to continuously improving its performance across all areas of its business and will do this by monitoring its performance, in meeting client requirements and working with them to continually improve the service that it provides.

Compliance: Ward & Burke will comply fully with all relevant statutory and regulatory requirements; abide by the principles stated in BS EN ISO 9001:2015.

Quality Control and Objectives

Our objectives include:

- Address risk and opportunities associated with the company context and its objectives
- Consistently deliver to its clients and customers, products and services that meet applicable standards and regulatory requirements
- Providing the resources necessary to achieve the required level of quality
- Ensuring that all its personnel are trained and competent to carry out their work
- Reducing waste materials and remedial works by carrying out operations effectively and efficiently
- Ensuring that all consultant, suppliers, sub-contractors and other involved in our projects meet the required quality standards
- Working with our clients to monitor and enhance satisfaction, and set objectives for continuous improvement
- Demonstrate effectiveness, efficient and conformity of the Quality Management System to the required standards, relevant legislation and best practice

Monitoring

Ward & Burke constantly monitors its quality performance and implements improvements when appropriate.

Implementation

Copies of this Quality Policy are made available to all personnel. All personnel understand the requirements of this Quality Policy and are committed to the effective implementation of its principles.

Review

This policy will be reviewed annually.